

## **Important information concerning The Serviced Apartment Awards 2020**

**The Serviced Apartment Awards will take place as scheduled  
(March 12, 2020 at The Millennium Gloucester Hotel, London)**

*Updated 2 March 2020*

International Hospitality Media (IHM) the event's organiser today confirms that The Serviced Apartment Awards will take place as scheduled in London, March 12 - 2020.

We believe the ability to do business, and honour the accolades of our hospitality colleagues and businesses are important during these times too. The fact, that this is classified as a small event, lasting approximately five hours with around 350 attendees supports our decision to continue.

The health and safety of everyone attending the event is our number one priority in light of the global COVID-19 outbreak and we have adopted some specific measures and precautions diligently as follows;-

1. Availability of hand sanitisers at the registration desk and across the venue throughout the event.
2. Extra signage reminding and encouraging the washing of hands around the venue for our guests.
3. Extra cleaning regimes/disinfecting put into place during the event of all high-volume touch-points e.g. catering areas, bars, surfaces, handrails, WC's, entrances/exits, public touch screens.
4. We will be encouraging a "no handshake policy" where appropriate throughout the event and will politely encourage this amongst guests



We are continually monitoring developments and following the latest guidance from local, national and international authorities and the World Health Organisation as it relates to travel to The Serviced Apartment Awards and guests' experience during the evening.

We will of course update, should the situation change and will happily answer any questions you may have ahead of attending – please contact [chelsey@internationalhospitality.media](mailto:chelsey@internationalhospitality.media)

Our main priority is we give our guests a great evening and a safe and enjoyable event.

We look forward to welcoming you to  
The Fifth Annual Serviced Apartment Awards.